

Regarding Documents Certifying Medical Treatment (for those who are not subject to a submission of the “Notification of Occurrence”)

Persons diagnosed on or after September 26, 2022 are subject to a submission of the “Notification of Occurrence” by a doctor based on the Infectious Diseases Control Law only if they meet any of the following criteria from 1 to 4.

1. Persons over 65 years old
2. Persons who require hospitalization
3. Persons who are pregnant
4. Persons who are at risk of a serious disease(s)\* and require the administration of medicine for treatment of COVID-19 or additionally require oxygen administration due to COVID-19 infections.

※\*Risk factors for serious disease include: malignant tumor, chronic respiratory disease, chronic kidney disease, diabetes, high-blood pressure, dyslipidemia, cardiovascular disease, cerebrovascular disease, obesity (BMI over 30), smoking, autoimmune disease

- If you were diagnosed on or after September 26, 2022 and are not subject to a submission of the “Notification of Occurrence,” medical treatment certificates cannot be issued via My HER-SYS or paper.
- When making a claim to an insurance company for benefits, a medical treatment certificate will not be required if there is use of alternative documents which confirm that the patient has contracted COVID-19. Please contact your insurance company for applicable alternative documents.